

Privacy Policy

We collect personal information from our customers in the regular course of doing business.

This page answers some of your most frequently asked questions, and lets you know exactly how we're protecting the information you entrust to us.

What personal information do you collect about me?

We collect the following information about you:

- Name, Address Postal Code, Phone Number, Email Address
- Purchase history, Product/service preferences, Customer satisfaction information

When you visit our web site, we may also collect:

- Information about your computer, including your IP address, the type of operating system and browser you use, and your computer's location
- What pages you visit on our site and what links you click on
- What other sites you've visited recently

How do you use this information?

The main reasons we collect personal information from you are:

- Because it is required by law and/or it may be useful in the future
- Complaints, Contests/Surveys, Customer relationship management, Customer service
- Delivery services, Marketing, Orders
- To complete a sale/transaction, administer a loyalty program and Warranties

If it's a necessary part of any of these transactions, we may disclose your information to another company or person. For example, when you apply for credit, we pass on your personal information to a credit reporting agency so we can complete a credit check. We may also pass on your name and address to a courier company to complete a delivery.

Privacy Policy

IMPLIED CONSENT

We collect the following information to complete a sale or other transaction, verify a customer's credit, place a special order for a customer, arrange for a delivery, or process a return, by providing it you have given us IMPLIED CONSENT to use it for these purposes.

- Purchase history, Product/service preferences, Customer satisfaction information

Use of Personal Information for Secondary Reasons

We may also use your personal information for other, secondary reasons, including:

- To complete a sale/transaction, Marketing, Customer service, To administer a loyalty program, Customer relationship management, Contests/Surveys, Delivery services, Warranties, Orders, Complaints, because it is required by law, because it may be useful in the future

Sharing of Personal Information with Third Parties

Sometimes, we also share your personal information with other companies or people, including:

- Potential clients who ask for a referral
- Third party contractors (such as a courier company or customer relationship management consultant)

Who to talk to if you have a question or concern

For any question or concerns you can reach us from Monday to Friday, 9am to 5pm or on Saturdays from 10am to 4pm. Please call 519-833-9168 and ask for Paul Violo.

